



## Tracking an Order

To track and order, please allow 1 business day after your placing your order the order status to show shipped and the tracking number to be available.

1. Login to your account at [RhythmLink.com/login](http://RhythmLink.com/login). If you have not setup an online account with RhythmLink, please see *Setup Online RhythmLink Account*.

The screenshot shows the RhythmLink website's login page. At the top left is the RhythmLink logo. To the right is a search bar and navigation links for "Login", "Contact Us", and "Hours and Location". Below the logo is a navigation menu with "Product Lines", "Our Company", "Custom Solutions", and "Customer Support". The main content area is titled "Login" and contains a form with "Username" and "Password" input fields and a "Login" button. At the bottom right, there is contact information including phone numbers, a fax number, and a mailing address in Columbia, SC. At the bottom of the page is a green banner with "SUBSCRIBE TO OUR MAILING LIST" and a "SUBSCRIBE" button.



2. Scroll the list under *My Last 20 Orders* on *My Dashboard* until you find the order you are looking for.

**MY PROFILE** [UPDATE](#)

Username: bgchrist@impulsemonitoring.com  
Full Name: Brooke Gilchrist  
Email: bgchrist@impulsemonitoring.com  
Billing Address: 10420 Little Patuxent Pkwy, Columbia, MD 21044

**364 SAVED SHIPPING ADDRESSES**

- A. Rosdel - 1001 Bridgeport Ave
- Aaron Kawamoto - 3957 Melrose Avenue
- Aaron Knecht - 9107 Town and Country Blvd
- Adam Newcomb - 8068 Flannigan Mill Rd
- Adam Rasheed - 10 Scarlet Sage Ct
- Antwanne Brantlinger - 10 Fireworks Blvd

**MY LAST 20 ORDERS**

Order #	Date	Item Description	Price
87358	04/07/16	10420 Little Patuxent Pkwy 20 Corp. Ctr. #250 Columbia, MD 21044	\$85.00
87359	04/07/16	10420 Little Patuxent Pkwy 20 Corp. Ctr. #250 Columbia, MD 21044	\$44.00
87360	04/07/16	10420 Little Patuxent Pkwy 20 Corp. Ctr. #250 Columbia, MD 21044	\$44.00
87284	04/06/16	10420 Little Patuxent Pkwy 20 Corp. Ctr. #250 Columbia, MD 21044	\$135.60
87285	04/06/16	10420 Little Patuxent Pkwy 20 Corp. Ctr. #250 Columbia, MD 21044	\$1,682.00
87297	04/06/16	10420 Little Patuxent Pkwy 20 Corp. Ctr. #250 Columbia, MD 21044	\$1,923.00

[Load the next 20 orders](#)

**Call**  
803.633.3754  
803.252.1222  
Fax  
803.252.1111

**Write**  
General & Payment Mailing  
PO Box 2045  
Columbia, SC 29202

3. Click on the order number to view order details.

**Order Details**

[Back to My Profile](#) Status: Shipped [Track Shipment](#)

**ORDER 87285**

Item #	Description	Quantity	Unit Price	Total Price	Reorder
1	RLSND116-1.5 24 CG1 13mm BENT NEEDLE ELECT	10	\$68.00	\$680.00	<a href="#">Reorder</a>
2	PSTCUS25026 Parallel Pair Sticky Pad	3	\$99.00	\$297.00	<a href="#">Reorder</a>
3	RLSND140-1.5 12 CG1 CORNSCREW NEEDLE ELECTR	10	\$45.00	\$450.00	<a href="#">Reorder</a>
4	RLSND121-2.5 10 CG1 13mm PAIRED NEEDLE ELEC	15	\$17.00	\$255.00	<a href="#">Reorder</a>

**Order Total \$1,682.00**

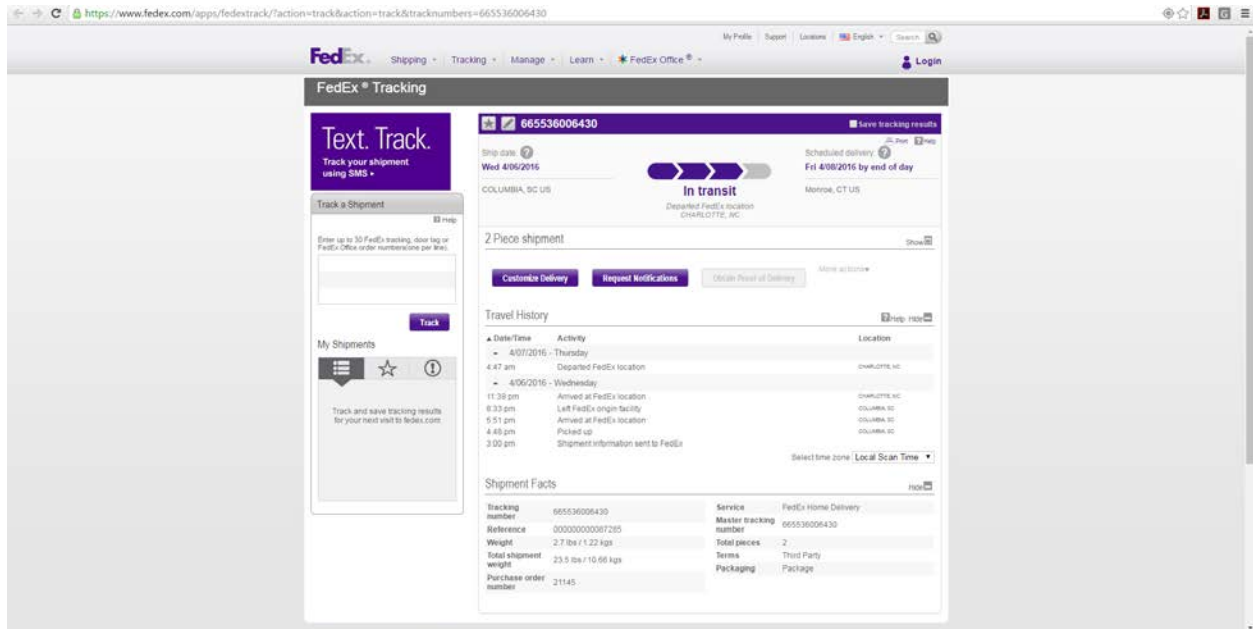
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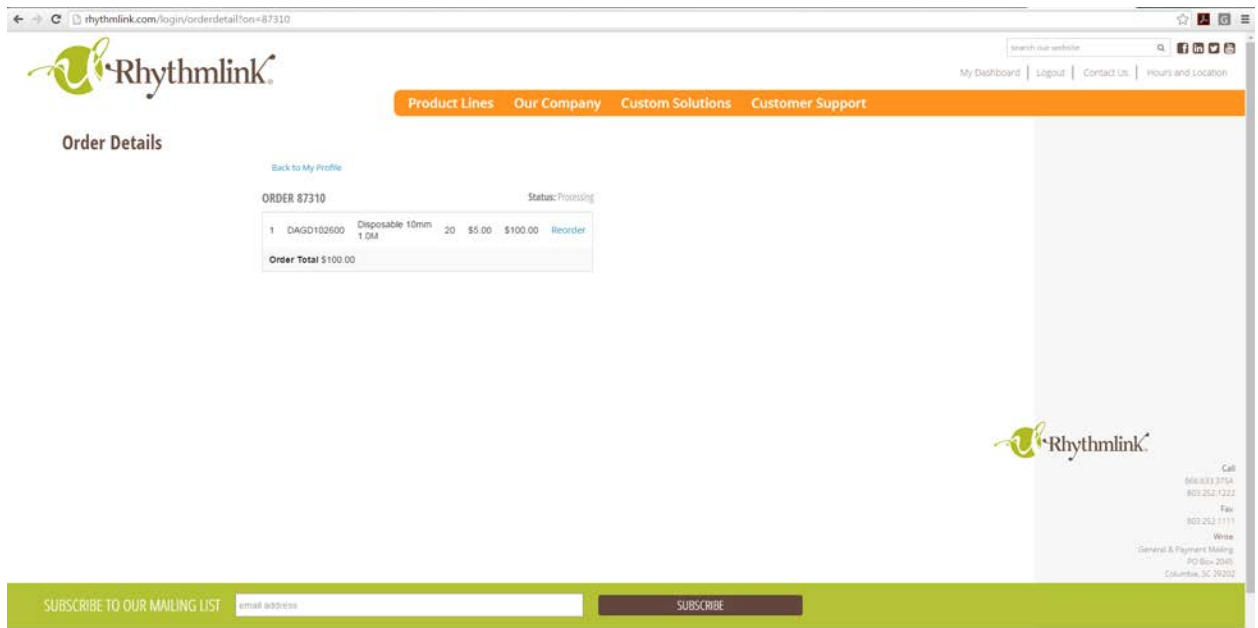
SUBSCRIBE TO OUR MAILING LIST  [SUBSCRIBE](#)



4. Click on *Track Shipment* which will take you to UPS/FedEx and show you the tracking information for your order.



5. If your order status is still showing as *Processing*, your order has not shipped yet and a tracking number is not yet available.





6. If an order is showing as Shipped and FedEx/UPS can't locate the tracking number, it is because we have processed the order in our warehouse but FedEx/UPS has not picked up the order yet. Please check back the next business day to obtain the tracking information.

